



LIFT-AIDS, INC.

“People Helping People”

1500 Westpark Way
Eules, TX 76040
(817) 835-0035
(817) 835-0096 fax
www.lift-aids.com

To: Dear Customers, Past, Present and New

Re: COVID-19 VIRUS

Dear Customer

We hope this message finds you and your family safe and well. Please know that we are available to serve you during these uncertain times. We recognize that there is greater concern and risk for the community we serve, and we are taking every precaution to observe the guidelines put forth by the CDC, federal, state and local agencies to protect the health of our customers and employees while maintaining a high level of service that our customers deserve.

We have taken several initiatives to ensure your safety:

- √ Sanitizing our showroom, restrooms and waiting areas daily
- √ Sanitizing vehicles after each use/demonstration (rental and others)
- √ Providing virtual product demonstrations upon request
- √ Conducting your needs assessment by phone
- √ Monitoring and instructing employees to remain at home if their health appear to be compromised in any way

You can expect to depend on Lift-Aids, Inc. for these services during this period through the unforeseeable future:

We are committed to helping you gain and maintain your mobility independence. Count on us during these business hours and during our 24hour service support:
24-Hour Service Hotline: (817) 822-5944

We will continue to keep you informed of any changes to our dealership's operation. Please call us at (817) 835-0035 to schedule an appointment for any of our services offered or visit our website at www.lift-aids.com for more information.

Wishing you and your family continued strength and comfort during these unprecedented times.

Stay Safe,

Lift-Aids Management Team
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